

You want more?

We've got it for you

If you need more, you'll get it from us! *protel smart* is a modular-structure solution. In addition to the extensive basic functions, we also have a whole series of useful expansion modules, all of which can be integrated without difficulty. We're ready and able to meet your needs when your software requirements start to expand.

The Web Booking Engine (WBE)

Give your guests the convenience of Internet booking. This way, they can see for themselves if rooms are free and what they cost, and make a booking enquiry or finalised booking if the rooms they want are available.

Interfaces

Your guests only need to pay once – when they check out! Via the telephone interface, *protel smart* registers the calls your guests have made and incorporates this data into their hotel bill. And the cash-register system interface enables *protel smart* to include your guests' bar and restaurant bills.

Other supplementary functions

- Export of active lists to Excel
- Outstanding-accounts management
- Deposit management
- Foreign currency and cheque transactions
- Commission accounting
- Mailing assistant
- Marketing function
- Seasonal management
- Package management



Our solution –

Your benefits

- Low price for a stable and thoroughly proven product
- A solution specifically tailored to the needs of small and medium-sized hotels
- All functions are exceptionally easy to use
- Exemplary 24/7 support and Internet updates
- Short implementation time – enables you to get started without delay!

And: 95 percent of *protel* users say they would choose us again. This was the result of a customer survey of which we are most certainly proud. And we're doing everything to make it 100 percent. Because: We want not just customers, we want genuine partners!

protel hotelsoftware® –

Your dependable partner

In the past ten years, *protel hotelsoftware*® GmbH has firmly established its reputation as a supplier of high-quality hotel software. Our hotel and catering trade systems have now proven their capabilities in over 2000 hotels, hotel-trade training establishments and universities in more than twenty countries.

Our close relations with our customers is the basis of our success. Only this enables our experienced hotel-trade staff and our highly qualified software engineers to continuously improve and refine our solutions.

Consistent exploitation of Microsoft Windows technology, combined with the technically superior implementation of our ideas, are additional reasons for our international success. *protel* systems run with exceptional stability and can justifiably claim to incorporate both high complexity and great ease of use.

protel hotelsoftware® has the best solution for your establishment, too – just contact us!

Contact

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protel smart

The intelligent solution
for small and
medium-sized hotels

Your key
to success

Product highlights

Our internationally proven Premium Solution is specially tailored to the needs of the small and medium-sized hotel trade, with an attractive price, easy operation and useful functions.

protel smart makes all the essential processes of your daily business easier: Room management, bookings, invoicing and guests' individual wishes.

Our protel smart solution gives you tried and proven technology that is simple to implement. In addition, you benefit from more than ten years of experience possessed by a leading developer and supplier of high-quality hotel trade software.

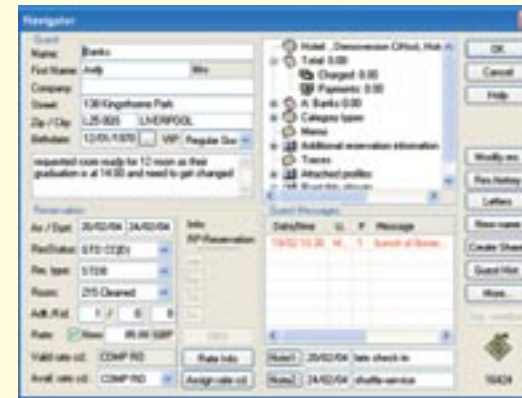
1 Active room schedule



Easy hotel management – the central protel smart function!

Defining standards is a difficult task – but we have managed it in the form of the active room schedule. It enables you to reserve rooms for individual guests and whole groups, to modify existing bookings as and when necessary, and gives immediate access to all guest data. Even a room-change is possible without extra work – you simply switch the guest to his or her new room using the active room schedule, and protel smart automatically takes care of the modified invoicing.

2 The Navigator



Focus on your guests!

Your guests appreciate your attention, irrespective of whether they have just arrived, are in the middle of their stay, or are checking out. The Navigator provides you with all important information on your guests at all times: his or her booking information, personal details, invoicing information and individual preferences.

3 Guest records file



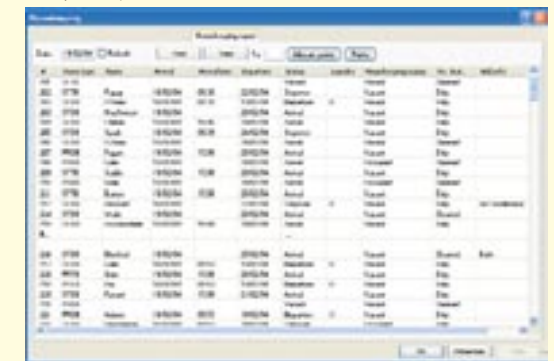
Make your guests your friends!

You can't remember everything – but protel smart can! Whether it's your guests' birthdays, favourite meals, preferred rooms and his or her massage and business appointments – the guest records file saves your memory work! In addition, the guests' booking record and history gives you an extra aid to orientation. You know immediately when a guest last stayed with you and you can give him the feeling not of arriving but instead of returning.

How many rooms do you have?

The basic hotel smart version is designed for hotels with up to 30 rooms and one computer station. For larger establishments it can be expanded for up to 60 rooms and three PC workplaces.

4 Analysis reports



Keep up-to-date on important data!

To keep you informed on essential items at all times, despite the hectic pace of hotel work, we have incorporated all the necessary reporting modes into protel smart. How many guests are currently in residence? What countries do they come from? How many have arrived and how many have left? What rooms still need cleaning? How high is turnover and what amounts are still outstanding? One click, just a glance, and you know. And other reports can be integrated if you wish.

protel smart